

CHRIS JOHNSON

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SUPERVISORY CUSTOMS AND BORDER PROTECTION OFFICER (SCBPO), GS-14

UNITED STATES CUSTOMS AND BORDER PROTECTION

Pay Scale and Grade: **GS-1895-13**

Citizenship: **United States Citizen**

QUALIFICATIONS PROFILE

Highly dedicated, forward-thinking, and analytical professional, offering years of experience in border security law and immigration enforcement. Adept at leading and supervising officers in managing daily operations and ensuring the implementation of US laws and regulations while facilitating lawful trade and travel. Effective at coordinating with federal, state, and international agencies to assess and mitigate potential threats to national security.

CORE COMPETENCIES

*Officer Supervision & Mentorship | Enforcement Decision-Making | Crisis & Detainee Management | Report Writing
Traveler/Officer Liaison | Conflict Resolution | De-Escalation Techniques | Legal Document Drafting Operational
Case Processing & Investigations | Title 8 CFR and INA Enforcement | Admissibility Assessments
Criminal Prosecution and Removal Processes | CBP Systems Operation*

PROFESSIONAL EXPERIENCE

U.S. Customs and Border Protection (CBP) | 9 North Grand Ave., Nogales, AZ 85621

Supervisory Customs and Border Protection Officer (GS-13) 03/2022–Present

Hours per Week: 40+

- Oversee, motivate, and develop officers in protecting US borders while facilitating lawful trade and travel
- Exemplify expertise in interviewing, intelligence collection, and techniques to determine admissibility, excludability, and/or adverse action

First Line Supervisor – Contraband Enforcement Team (CET) 10/2023–Present

Hours per Week: 40+

- Strategize the entire operations for intercepting and seizing weapons, ammunition, stolen vehicles, and illegal proceeds being smuggled into Mexico through the port of entry
- Take charge of the day-to-day operation schedules (overtime/leave), lane management, immigration, and officer safety

First Line Supervisor – Passenger/Passport Control Unit 03/2022–09/2023

Hours per Week: 40+

- Administered the day-to-day passenger operations, which included active lane management, narcotics/National Crime Information Center (NCIC) wanted persons seizure, notices to appear submission, expedited removals (ER)/credible fear screenings, and immigration prosecutions
- Aided and accommodated unaccompanied non-citizen children

Cargo/Trade/Non-Intrusive Inspector (NII) 10/2021–02/2022

Hours per Week: 40+

- Rendered support in managing and maintaining the VACIS Mobile X-Ray Inspection System
- Examined manifests for discrepancies to maintain the correct collection of duties
- Determined illicit goods and substances during detailed, intrusive inspection of cargoes before leaving the compound

Inspector – Passport Control Unit (PCU) 09/2018–09/2021

Hours per Week: 40+

- Conducted interviews, obtained sworn statements, and determined admissibility or necessary immigration actions.
- Applied Title 8 CFR and INA to execute removals, NTAs, withdrawals, visa refusals, and voluntary returns.
- Coordinated with CBP Officers, ICE, and federal/state agencies on criminal activity and national-security concerns.

- Drafted legal documents and prepared case information for AUSA prosecution.
- Compiled detention logs, enforcement statistics, and medical reports for management review.
- Ensured safe, humane detainee handling, including secure transport for medical, court, and removal proceedings.
- Trained and mentored officers on case procedures, policy, and system use.
- Operated CBP systems (Unified Secondary, TECS, ATS-L, EARMS, PCQS, etc.) to research case law and process cases.

Temporary Supervisor – Passenger Operations (PAX), Nogales Port of Entry

09/2020–12/2020

Hours per Week: 40+

- Led 20+ officers in daily vehicle, pedestrian, and airport operations, ensuring safe practices and proper PPE use during the COVID-19 pandemic.
- Supervised officers during narcotics seizures and immigration enforcement actions.
- Resolved conflicts between travelers and CBP officers to maintain orderly operations.
- Verified individual and vehicle admissibility during COVID-19-related restrictions.
- Co-trained officers and supervisors on deployment and use of the CODIS DNA collection kit.
- Managed personnel awards, performance evaluations, and overall workforce oversight.

Passenger Enforcement Coordinator

10/2017–09/2018

Hours per Week: 40+

- Supported shift supervisors in operational management across multiple ports of entry, including task allocation to maximize resources.
- Processed narcotic seizures, alien smuggling cases, and warrants in a high-volume environment.
- Ensured accurate narcotics weights by calibrating scales prior to each shift.
- Advised passenger processing officers to support informed enforcement decisions.
- Recorded end-of-shift statistics, including pat-downs, permit counter actions, PCU adverse actions, and referral types.
- Adjusted shift schedules in response to unexpected operational changes.

Passenger Operations Officer

07/2015–09/2018

Hours per Week: 40+

- Applied U.S. laws and regulations to screen passengers, vehicles, and goods and determine admissibility in primary and secondary environments.
- Conducted interviews, verified travel documents, and matched subjects against terrorist screening databases and national directives.
- Performed passenger and vehicle queries using CBP systems (VPC, Simplified Arrival, US Arrival, TECS, Unified Secondary) to confirm admissibility.
- Detected and seized fraudulent entry documents and enforced appropriate U.S. laws against suspected violators.
- Identified non-factory compartments used to conceal narcotics and contraband; applied proper seizure protocols.
- Analyzed information from CBP systems and executed appropriate enforcement actions.
- Trained new CBPOs in post-academy assignments, providing instruction on procedures, systems, and best practices.

EDUCATION**Bachelor of Science in Criminal Justice, 05/2014**

Sample University | Torrance, CA

PROFESSIONAL DEVELOPMENT*U.S. Customs and Border Protection (CBP) Training:***Personal Radiation Detector (PRD) Training | Radiation Isotope Identification Device (RIID) Training****Bester Density Meter – Contraband Detection Tool Training | Narcotic Test Kits Training****Radiation Portal Monitor (RPM) Training | Fiber Optics Scope Training***Other Relevant Training:***Supervisory Leadership Training (SLT) | Essential Supervisory Skills Training (ESS) | National Contraband Enforcement Team (N-ATCET) | Mobile Field Force Level 2 | Glock 19, Shotgun, M4, & Taser Qualification/Training**